

1740 E. Garry Ave., #109 Santa Ana, CA 92705 Email: Info@apecmep.com

Standard Annual HVAC Maintenance Agreement

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Please read the agreement details on the following page.

Company Approval:	Client Approval:	
Date:	Date:	



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Standard Annual HVAC Maintenance Agreement

APEC-MEP will provide <u>priority scheduling to all Preventive Maintenance Agreement customers</u> 24 hours a day, 7 days a week. The maintenance covered by a service agreement will be scheduled during APEC's normal business hours, which are Monday through Friday, 7:30am to 4:00pm, with the exception of holidays. If you need your maintenance scheduled after hours or on a weekend, this can be arranged for an additional charge.

We agree to render the following services to your indoor comfort system in accordance with the following plan.

- Priority service over non-agreement customers.
- 24-hour emergency service, gives you peace of mind knowing we are there when you need us.
- Automatic reminders, we contact you when it is time for inspections (Spring and/or Fall)
- Complete 21-point inspection, routine maintenance prolongs the life of the equipment and can reduce energy costs.
- Replace/Clean filters (Includes high quality 1" pleated filters)*
- Lubricating, adjusting, safety testing of specified equipment.
- Receive 50% off of our normal diagnostic fee and receive 15% off all repairs when they are made on the
 equipment included in the agreement. **
- Receive your discounted rate for repairs even on after hour calls. ***
- Friendly, knowledgeable technicians will perform all maintenance.

Preventative maintenance is required by most manufacturers to maintain the warranty on your equipment.

Guaranty & Additional Terms:

- 1. This is not a guarantee that your system will operate without any future repairs. Any required repairs beyond those provided in this agreement will be brought to your attention and will be billed separately.
- 2. APEC-MEP guarantees parts and labors for 30 days. Some manufacturer warranty their parts for up to (1) year, which is passed on to our customers.
- 3. Our warranties do not cover Acts of God, utility company service, act of vandalism, or improper equipment use.

The Agreement

An agreement will not become effective until it is paid in full and will continue in effect until the spring or fall of the following year, unless cancelled by either party with a 30 days notice. This agreement will automatically renew by payment of invoice each year.

Payment will be due upon receipt of repair invoice.

Please call our office for a quote based on your particular needs.

- * All filters besides 1" pleated filters will be billed at the discounted service agreement rate. Based on system operation time and location, you may need to change filters more frequently. Additional filters will be billed at discounted rate.
- ** The discount this agreement includes is on repairs only.
- *** There is a higher diagnostic fee for all after hours/holiday calls
- † Fixing refrigerant leak and adding refrigerant is not covered under this agreement.